!Job title:	**Digital Platforms Solution Lead**
Line manager:	**Head of Software Delivery**
Grade *(if applicable)*:	**2**
Direct reports:	**0**

Role purpose:

As Digital Platform Solution lead, you will be responsible for designing Peabody's Resident and Colleague portals (MyPeabody and P360) and associated integrations alongside other solutions within the Peabody IT portfolio. You will work closely with the Software Delivery team, wider IT, Product Owners, Business Stakeholders and third party providers to design and implement solutions that meet business requirements.

Key results:

- Provide solution design capability for the Digital Platforms either directly or working with Peabody team members, contractors or third party suppliers
- Advise and potentially design solutions across the Peabody IT portfolio on digital solutions where appropriate
- Work closely with Architecture function to deliver innovative solutions
- Ensure the solutions follow design best practices to ensure no impact from a scalability, security, patching or upgrade perspectives.
- Design and implement integrations with other systems such as Peabody's CRM solutions, other business applications or third party suppliers
- Work with Product Owners and stakeholders to understand business needs and translate them into design requirements.
- Actively participate in development process following Agile best practices including backlog shaping with Product and Delivery Managers alongside roadmapping & sequencing
- Participate in testing, debugging, and troubleshooting activities.
- Support the Quality Assurance team with information and technical configuration to ensure that all items are comprehensively tested prior to release.
- Design and build features and changes in accordance with established team practice.
- Provide ongoing guidance in the support of live products, including investigation and resolution of defects.
- Participate in the release of new features and changes into the live environment. This includes occasional working outside the usual core hours.
- Ensure documentation of the Digital platforms design, configuration, and customization are fully maintained.
- Ensure security, privacy, and compliance are embedded (by design) throughout the lifecycle.
- Deliver cost effective solutions both from development and run and maintain perspectives.
- Mentor team members and develop their skills
- Stay up to date with the latest trends and developments in IT (especially in cloud and AI technologies) and recommend new solutions.

About you:

You will be:

- A confident role model, ensuring you reflect the values of the organisation.
- Decisive, clear, and direct in views; influential in shaping the nature and scope of a project.
- Able to step back and see the larger implications of decisions made at a local level and able to ensure that these align to both the IT Strategy and Group Business Plan and Strategy.
- A good networker, someone who will be able to bring back new thinking into the team.
- Detail-oriented and able to work independently or in a team environment.
- Able to prioritize tasks and meet deadlines in a fast-paced environment.
- Able to learn new technologies and adapt to changing requirements.
- Committed to quality and customer satisfaction.

You will have:

- Extensive experience providing key capabilities within bespoke portal solutions
- Experience of Agile and Kanban development methodologies and working in scrum teams.
- Leadership of offshore delivery functions – understanding how to deliver quality solutions on time.
- Troubleshooting skills required aligned with ability to recommend appropriate resolutions to problems.
- Strong knowledge of Azure architecture, data models, and configuration/customization options
- Skills in delivery of integrations between portals and/or third party applications using APIs, web services, and middleware platforms.
- Experience of providing direction to in-house development teams, 3rd party application developers and solution providers.
- Knowledge of Agile development best practices for the full software development lifecycle, including coding standards, code reviews, source control management, build processes, testing, and service operations.
- Strong interpersonal and presentation skills – service orientation, collaboration and facilitation.
- Team player with a passion for technology, best practice and a high level of attention to detail, and skilled in working within a collaborative environment working across matrixed teams in projects.
- Relevant IT related academic or industry qualifications or experience or be in the process of achieving them (e.g., bachelor's degree in computer science, information technology, or related field, MS Dynamics Certification, etc.).
- A mind-set of continuous improvement, self-motivation, and strategic thinking.
- Ability to apply critical, creative thinking and evidence to constructively challenge the status quo with credibility.
- Strong analytical and problem-solving skills