

Job title: Data Product Analyst Apprentice

Line manager: Head of Data Products

Grade (if applicable):

Direct reports: N.A

Role Purpose:

You will be at the forefront of developing reporting and analytics products using our new data platform. Your role will involve leveraging the Data Platform to create insightful, robust, and scalable data products that support strategic and operational decision-making across the organisation. You will work closely under the supervision of the Head of Data Products and collaborate with other team members to drive the enhancement of our data capabilities.

Key Activity:

- Work with data engineers, platform engineers and business SMEs in the development of Reporting and Analytics Products through the Data Platform. Ensure that all data products are accurate, timely, and aligned with the strategic goals of the organisation.
- Work closely with internal stakeholders to understand their data requirements and deliver products that meet their needs. Provide technical expertise and support to end-users of the data products, ensuring they derive maximum value from the data provided.
- Go beyond business-as-usual performance indicators to explore the patterns and connections within Peabody's data that can sign-post the business to areas requiring transformation.
- Use advanced data analytics methods to identify innovative solutions to the tried and tested approaches usually adopted by the housing sector.
- Perform rigorous testing and quality assurance on all data outputs to ensure reliability and accuracy. Ensure data governance policies and the data management framework is followed and enforced.
- Play a leading role in the centre of excellence of analysts to drive a data-centric culture, and act as ambassadors of these traits to the rest of the business.
- Bring Peabody up to date with out-of-sector thinking on how to best analyse, visualise and present data insight for use in the decision-making process.
- In conjunction with the Transformation team, establish robust business case analysis for new and on-going change projects ensuring objective, evidence-based assessments are made.

Success Metrics:

- Providing clear actionable insights into improving efficiency and service delivery via the development and adoption of data products.
- Measurable improvements in service performance through utilising Peabody's considerable data around customers and properties.
- Demonstrate the adoption of an evidence based and analytical approach to decision making, particularly in relation to transformation and change.
- Provide evidence of learning and development through training, shadowing, and on-the-job contributions.

Level 4 Data Analyst apprenticeship

As part of your 14-month apprenticeship you will:

- Attend training sessions, workshops, and meetings to gain essential knowledge in the field.
- Participate in off and on-the-job training to apply your learning in real-world scenarios, enhancing your practical skills and understanding of business administration.
- Complete assignments, assessments, and coursework to fulfil the programmes requirements.
- Engage in 1:1 sessions and performance reviews, providing valuable insights for personal growth and skill development.
- Receive mentoring and support from experienced professionals, offering guidance to help you succeed.
- Have opportunities for career development within the company, exploring potential growth and advancement.
- Complete a final apprenticeship assessment to demonstrate your knowledge, skills, and competence at the end of your apprenticeship.

About you:

*Please note: No prior experience is necessary – this is a training role designed for individuals looking to begin a career in data and analytics.

- Are curious about data, technology, or how information can be used to solve real-world problems.
- Enjoy learning new things, whether through study, tinkering, or teaching yourself outside of formal education.
- Like working with numbers, patterns, or structured information, and take care over details.
- Are comfortable asking questions, explaining your thinking, and working as part of a team.
- Are committed to completing the Level 4 Data Analyst Apprenticeship, including setting aside time for study and training.

Nice to have (but absolutely not required):

- You may already have explored data, coding, or technology in your own time e.g. experimenting with Python, playing with datasets, following online tutorials, or exploring tools or projects you've found online.
- An interest in how organisations use data to track performance or make decisions, including in sectors like housing or public services.

Entry Requirements:

- Minimum of Level 2 qualifications (e.g. 5 GCSEs or equivalent).
- Eligibility to undertake an apprenticeship (see funding requirements in the Apprenticeship Advert).