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| **Job title:** | **ENV Operative Grounds** |
| **Line manager:** | **Estate Services Supervisor** |
| **Grade *(if applicable):*** | **6** |
| **Direct reports:** | **N/A** |



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| **Role purpose:**  The new Peabody will be a significantly larger, more diverse, employing over 3,000 people.  A challenging role, part of a growing business and adding significant value by providing excellent customer service across the new organisation. The role requires excellent communication skills, both written and verbal, with the natural ability to network and build effective relationships with key colleagues across the organisation. |
| To provide grounds maintenance services which are customer oriented, high quality responsive to the needs of Peabody, including external clients, and in line with service standards. |
| **Key results:**  To carry out shrub bed maintenance, including leaf removal, weeding and pruning with either hand tools or machines.  To carry out grass cutting, both with hand and ride on machines.  To remove leaves from both hard and soft landscapes areas.  To remove litter including drug debris from hard and soft landscape area, including bins.  To carry out weed and pest control.  To maintain water ways including rubbish removal and vegetation control.  To provide a parks mobile patrol service, including pitch marking.  To check and maintain play areas.  To remove graffiti using a variety of methods.  To ensure that paths are salted where and when appropriate, and participate in snow clearance activity.  To assist the tree gangs as required.  To wear all Personal Protective Equipment and uniform provided by the Association.  To ensure that Peabody Health and Safety requirements as a landlord, as a service provider and as an employer, are adhered to.  To maintain safe systems of work, reporting non-compliance to the HASWA 1974.  To follow Peabody’s Health and Safety policies and procedures to ensure, as far as is practicable, your own safety and that of others in the workplace. You may be required to undertake specific Health and Safety roles such as Fire Warden or First Aider as part of your duties |
| **Success metrics:**  To contribute as part of the team to   * Use Confirm Connect to collect works data * Successful deliver the scheduled service to the allocated areas. * Deliver excellent customer service |
| **About you:**  **You will be:**   * Able to undertake physically demanding work * Able to communicate in a clear and polite manner with colleagues and members of the public   **You will have:**   * Proven experience of working in a ground’s maintenance environment * Proven ability to work in all weathers in an outdoor environment * Experience of using a wide range of equipment, plant machinery and tools * Specialist technical knowledge of horticultural practices * Current driving licence * NVQ Level 1 or equivalent |